

## Health Home Focus Group

TPL, Marvin Auditorium  
9:30am – 3:30pm

June 21, 2013

### Those in Attendance:

Becky Ross, KDHE  
Cindy Stortz, KDHE  
Jean Rumbaugh, Sunflower State Health Plan  
Cissy McKinzie, KDADS  
Laura Hopkins, Amerigroup  
Ashley Noll, NC-FHAAA  
Melissa Warfield, KDHE  
Scott Wituk, WSU-CCSR  
Mike Hinde, SDSI  
Katherine Friedebach, SSHP  
Stacy Kratz, CMHC of Crawford County  
Susan Wood, KAMU  
Sandy Shire, Four County MHC  
Peggy Shear-Martin, Johnson Co Dev Supp  
Bill Moore, REACH Healthcare Foundation

Julie Figgs, KDADS  
Brandy Allen, KDHE  
Kathy Stiffler, Easter Seals Capper Foundation  
Ron McNish, Amerigroup  
Travis Chapman, Lakemary  
Paul Endacott, KDHE  
Dee Staudt, SG Co CDDO  
Jane Shirley, KDHE  
Kayzy Bigler, Families Together  
Stacy Forgy, Valeo  
Theresa Shireman, KUMC  
Gary Robbins, Ks. Optometric Assoc.  
Amy Swanson, KDHE  
Sheryl Pierce, Health Dept of Doniphan Co  
Bill Downham, UnitedHealthcare

Effie Swanson, KDHE  
Mike Randol, KDHE  
Dee Staudt, Sedgwick Co Dev. Dis. Org  
Leslie Banning, Amerigroup  
Laura Connelly, UnitedHealthcare  
Kathleen Brennon, Tri-Valley DS  
Matt Whitesell, Leading Age Kansas  
Matt Atteberry, Labette Ctr  
Heather Smith, KDHE  
David Johnson, Amerigroup  
Connie Hubbell, KAMU  
Noelle Kurth, KUMC  
Les Sperling, Central Kansas Foundation

Topic	Brief Description
<b>Health Homes 101</b> <i>Becky Ross, KDHE</i>	The first hour of this meeting was designated to educate those members unable to be at previous meetings regarding what a Health Home is and how they are designed to work.
<b>Opening Comments</b> <i>Becky Ross, KDHE</i>	<p>Becky welcomed everyone to the meeting. Becky indicated at this time we have over 70 members so at this time we are closing membership. If you can't attend at times and need to send a substitute, please let us know ahead of time.</p> <p>Becky also indicated from now on our central point of contact will be <a href="mailto:cstortz@kdheks.gov">cstortz@kdheks.gov</a>. She will be your contact person from this point forward for RSVPs, material, questions, etc.</p> <p>From this point forward we will need everyone to be sure to RSVP so Cindy can make sure we have enough room, lunches and beverages for everyone. We do have a date we need to</p>

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	<p>have this information in to the library, so please be sure to get your information and lunch orders to Cindy in a timely manner.</p> <p>Our next meeting will be August 20<sup>th</sup> here at the library from 9:30am to 3:30pm. We will have two sections as we have a fairly large group and want to be sure we have enough room for everyone.</p> <p>Becky also announced that more material will be posted to the KanCare website such as dates/times of meetings, materials, minutes of meetings and Focus Group membership information if none of you have any objections. Because no one seemed to have any objections, their names will be posted on the website and Becky moved onto the next Agenda item.</p>
<p><b>Project Update</b> <i>Becky Ross, KDHE</i></p> <ul style="list-style-type: none"><li>• Recent Conversations with Technical Assistance Partner and HHS sub-cabinet</li><li>• Input from April Forum</li><li>• Health Homes Forum July 23, 2013</li></ul>	<p>Becky began by indicating she was asked to give an update to the Health and Communications Subcabinet lead by the Lt. Governor, and after some discussion we will be doing two State Plan Amendments for Health Homes with them agreeing it would make sense to begin with the Seriously Mentally Ill (SMI) population. That will be implemented January, 2014. Other chronic conditions, such as Diabetes, implementation dates are being discussed and Becky will let everyone know those dates when she gets word.</p> <p>The April Forum was well attended, although some were not real well prepared when it came to the discussion sessions.</p> <p>The second forum's registration forms are on the KanCare website under the Health Home page, so you want to be sure to get that information in. That forum has been scheduled for July 23, 2013 9:00am to 4:30pm at the Capital Plaza, Manor Conference Center in Topeka. We will be using a similar format, with break-out sessions with different presentations that will be designed to help everyone know where we are on that date. Becky then went over a few items that are planned to be reviewed at the forum, stating the plan is to have several things almost done so as to be able to finish them off with the input that is received at the forum and thus move on to other issues such as payments, etc. Materials will be posted prior</p>

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<ul style="list-style-type: none"><li>• Role of Focus Group</li></ul>	<p>to the Forum as we expect folks to bring their own materials, and everyone may review them and be ready to participate in the discussions. Again, there will be no copies provided. Becky also indicated we do have a limited number of places, so if you sign up and can't come, please delete your name or let us know so we can open up more spots for those that may want to come.</p> <p>Becky indicated that during the last Forum, the State did notice there were several folks that were not prepared with questions or did not seem to know what was being talked about. She then reminded the Focus Group that the State's expectations for them are to go back to your agencies, associations or whomever you are representing and sharing the information so that people are getting up to speed on this as January is coming quickly and we need providers to be well informed. That's a big reason you are all here, so please remember to keep other agencies or companies in your areas of expertise informed.</p> <p>Becky then went on to explain how often the State meetings occur and what goals they have set for themselves and the CMS guidelines they are working to meet. Please keep looking out on the website for more information as it comes out.</p> <p>Becky then asked if there were any questions. As there were none, she moved on with the Agenda.</p>
<b>Service Model Discussion</b> <i>Becky Ross, KDHE</i> <i>Julie Figgs, KDADS</i>	<p>Becky stated she wanted to be sure everyone understood the Service Model as it currently existed. She stated she wanted to be sure everyone understood how it was going to work so they could explain to colleagues how this system will work.</p> <p>Again there were no questions so Becky moved on with the Agenda.</p>
<b>Discussion of Draft Health Homes Quality Measures</b> <i>Effie Swanson, KDHE</i>	<p>Effie explained the handouts that had been prepared and emailed prior to this meeting. Effie explained the different phases and for input regarding organization for quality measures to be used when evaluating the Health Homes Program and to help establish what goals will be set forth.</p> <p>She pointed out that many of the CMS Core Measures that have to be reported on are also</p>

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	<p>many of the goals the State has set forth to be met.</p> <p>Effie then went on to explain the three different categories of Quality Measures that CMS is wanting the State to report on:</p> <ul style="list-style-type: none"> <li>Experience of Care Measures</li> <li>Quality of Care</li> <li>Clinical Outcomes</li> </ul> <p>Effie then went on to explain how the State is working on determining how they will gather and set up reporting measures to meet these three criteria. She indicated they have been speaking with other States, working with MCO's and working with different committees for input and strategy.</p> <p>Effie then asked for input regarding strategies for collecting data opening the floor to Group Members with several productive discussions to follow. Effie thanked everyone for their input stating it was helpful and she would take it back to her sub-group for more discussion.</p>
<p><b>Stakeholder Engagement</b> <i>Becky Ross, KDHE</i></p>	<p>Becky discussed several items that are on the website, what they contain and where they can be found. She stated there will be more things being updated constantly, so please be sure to visit it often.</p> <p>Becky then also asked that everyone go over the listing of members Cindy had passed out at the beginning of the meeting giving Cindy any corrections or updates. She then dismissed the group for lunch.</p>
<p><b>Further Research Health Home Target Groups</b> <i>Theresa Shireman, University of Kansas Medical Center</i></p>	<p>Dr. Theresa Shireman presented some results from her teams' research on additional future target populations to be included in the Health Home Project. Her team used information gathered from DAI (Data Analytic Interface) such as claim data, CPT code billing, diagnostic information, frequency of visits and so forth to make their determinations. She stated the slides from this presentation would be posted on the website along with the minutes for everyone's review.</p> <p>She also went over the different diagnostic populations as to which groups were utilizing the most emergency visits.</p>

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	<p>Dr. Shireman went on to state in Kansas it appears that roughly 1/3 of our emergency room visits appear to be true emergencies.</p> <p>The target population subgroup decided they would need to go beyond claim status to determine the next SPA. Heart failure, Hypertension, COPD, Asthma, Diabetes, Chronic Pain, are just a few of the other disorders that they will be looking at.</p> <p>Dr. Shireman indicated that if anyone had any feedback or comments to feel free to contact her or Cindy and she will be happy to forward them to her.</p>
<b>Service Definitions</b> <i>Becky Ross, KDHE</i> <i>Julie Figgs, KDADS</i>	<p>Becky then went over draft Service Definitions. See handout. She explained how the definitions were reached and how they are to be implemented.</p> <p>Becky explained the requirements needed to meet CMS guidelines and how the State has kept those guidelines in mind when defining each service. She also explained how the committee tried to take into consideration as many scenarios as possible that may play out for consumers and providers involved with the KanCare system. After each explanation she paused asking if there were any questions or concerns. There were very good discussions and examples given after several of the definitions.</p> <p>At the forum, Becky indicated she will be doing a presentation on these definitions. Hopefully, members will have had a chance to review and familiarize themselves with these descriptions prior to coming to the meeting. We will then be asking folks things such as:</p> <p>Is there anything of substance that is missing?          Is there anything that shouldn't be here that is?          Do you have any significant concerns about anything that is listed on this?</p>
<b>Standards</b> <i>Becky Ross, KDHE</i>	<p>See handout. Becky indicated these standards were much less well developed than some of the other things we've talked about. Becky stated there are some qualifications we are going to have to think about, but we are just at the point in the process of thinking of things that we are going to expect from the Health Homes. We have been looking to other States and did some brainstorming regarding what we feel should be standard for Health Homes, MCO's,</p>

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	<p>and HH Partners.</p> <p>Some of the standards that we have decided needed to be included are:</p> <p>Must be enrolled in the KanCare Program. Provide appropriate and timely care coordination activities. Must have capacity to accompany enrollees to critical appointments.</p> <p>Becky indicated this document is still in process and she will appreciate and consider any input anyone would like to give.</p> <p>Becky then went over the document regarding HH standards. Some of the items mentioned were regarding Range of Services available, Data Sharing Agreements meeting all HIPPA regulations, and HH need to coordinate to provide the core six services.</p> <p>Becky indicated the expectation will be that folks are providing evidence-based services.</p> <p>There were questions and discussions that followed which helped to clarify how the system will work or is expected to work.</p>
<p><b>Preliminary Payment Discussion</b> <i>Mike Randol, KDHE</i></p> <ul style="list-style-type: none"><li>• Concerns</li><li>• What must be considered?</li></ul>	<p>Mike Randol is Director of Finance and Informatics with the Division of Health Care Finance in KDHE. Mike indicated this group just began meeting about five to six weeks ago talking about HH's, payment methodology and structure.</p> <p>Mike stated the group he is working with needs to make sure the rate they pay monthly (PMPM) is enough to help sustain the Home Health Partners. He stated they will be bringing in the MCO's to help design payment.</p> <p>Mike indicated some of the things that need to be considered are:</p> <p>To make sure that the rate they pay monthly (PMPM) is enough to help sustain the HH Partners.</p> <p>How does this interact with KanCare rate review, or does it?</p>

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	<p>CMS says we can't duplicate reimbursement for costs, so we need to review our current rate structure identifying the costs that are already built into the existing base rates. If so, how much?</p> <p>What is it going to cost to deliver these six core services looking at staffing costs and other issues?</p> <p>What percentage of the target population will remain in HH and how much will that cost to provide those six core services so we can come up with a PMPM separate from the regular PMPM already being paid.</p> <p>Mike explained there are different external factors that also need to be considered, many of which are unknown at this time. The known factors are that the goal to have all this in place is October 1<sup>st</sup>, testing payment processes and having everything as ready as possible for January 1, 2014.</p> <p>There were a few questions regarding how payments to HH Partners would be figured, to which definite answers could not be given at this time. However, there was a discussion on how it may work, with ideas being discussed as generalities.</p> <p>Mike indicated that he did not want to add complexity to this process as it is already complex enough so they plan to make it as simple as possible while still meeting CMS guidelines.</p>
<p><b>Next Steps</b> <i>Becky Ross, KDHE</i></p>	<p>Becky stated if there were any comments, questions or concerns please send them to Mike or her directly by the 28<sup>th</sup> of June so they can be included in the forum. Becky reminded everyone that we will be getting additional feedback during the forum so things may change some before it's definite.</p> <p>The next meeting will be August 20<sup>th</sup>, here at the same place, Cindy will send out an appointment date. We will be discussing feedback from the forum, provider readiness, general updates on where things are at that point. If there are some particular issues you would like to discuss, go ahead and send an email and we can see about adding those at some point in time.</p>

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	If you needed to be added to the listing or if your information needed to be changed, please be sure to get that to Cindy so we can get everyone on the listing.
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	Becky adjourned the meeting at 3:15pm
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